Here we list problems reported by users and solutions. If you have further questions for setting up TopPIC or interpreting the results, feel free to contact us (qkou@umail.iu.edu). It will be great help for us if you can send log files at the same time.

## Port conflicts

TopPIC server may have conflicts with other server-based software like TPP. Our best suggestion is not using two software at the same time. Also you can change the port by yourself manually. Please follow steps below:

1. find ``server.xml`` under ``TopPIC-server\conf``;

2. change ``Connector port="8080"`` into ``Connector port="8181"`` at line 70;

3. restart TopPIC server and use [http://localhost:8181/TopPIC](http://localhost:8181/TopPIC) as the working url;

## Java version

The TopPIC server is developed using Java 8 and we have included a Java 8 environment in the package, so no installation of Java is needed. However, it may conflict with Java environment in your system.

To solve this problem, please upgrade your Java.

## Web page display

There is a web page display problem in ``proteins.html`` reported by users. It has been fixed, so please download the latest version from our website.